



Bosisio Parini, Italy, 13 November 2020

To our business partners,

This is a brief update for you regarding the COVID-19 situation in Italy. We, like many of you, remain under restrictions relative to behaviours and movement for the purpose of reducing the effects of the pandemic. However, the situation in Italy is quite dynamic at the moment, so I thought that a brief update might help.

The Italian government has announced a new decree restricting movement within our region of Lombardia and several other regions in Italy. This is in effect a 'lockdown' for us again. The decree closes restaurants and other places associated with social gatherings, again much like what many of you are experiencing. However, in this instance, we are not prevented from coming to the office even if we are encouraging our employees to work at home where possible. While we don't expect any further restrictions in our area, the situation in Italy is dynamic and other regions may be affected similarly in the near future.

At the moment, the restrictions are not affecting our ability to carry on working or to make any planned deliveries of products. However, if we foresee any issues or changes to the situation which may cause an issue, we will of course be in contact with you as soon as possible.

We are continuing to use the Newsletter format here to be sure these communications reach all our partners quickly. As always, we will also follow up with each of you individually, as needed.

It goes without saying that our main concern is the health and safety of our employees. We are ensuring that all elements of social distancing, proper hygiene and other health and safety measures are implemented in our factory at all times.

Clearly it has become more difficult to look to the future and we know that the pandemic has created difficulties and unprecedented challenges for many of you. Therefore, we remain ready to be flexible as needed and of course, if we can be of further help or service, please do let us know.

With best regards,

Jeff

Jeff Lyons, CEO

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