



Bosisio Parini, Italy, 16 March 2020

To our business partners,

Since writing to you last week, much of the world now has implemented various forms of containment actions against the COVID-19 virus. As you are no doubt aware of the extraordinary measures being taken in Italy, I thought that a brief further update on our status would be helpful.

Media Lario's operations remain open. As we are a business which can safely maintain the government mandated regulations over safety and hygiene, we are allowed to operate. However, restrictions being implemented throughout Europe and the rest of the world are beginning to make the transportation of goods less timely. So far this has not affected our business adversely, but if we see an effect on any of our programs, we will be in direct contact with you immediately.

All of us are conscious that the sacrifices being made are for the purpose of helping the vulnerable and keeping the health services available to those who most need them. But we are also aware of the rising sense of concern within the community as hospitals and medical services in our area operate beyond full capacity. As we watch the infection rate curves daily in hope of seeing a downward trend, many of our employees have expressed a desire to work from home and support their families. We continue to encourage this in every case. Others prefer to work in the factory, and we allow that as well, but only under the condition that all safety and hygiene measures are followed at all times.

Finally, please allow me to say again that I and my staff continue to be very touched by the concern everyone has shown for our wellbeing. Our thoughts now turn to others in the world facing the same situation and we send our support and best wishes out to all. As I have said before, making high quality products and systems for you is what gives us pride and a sense of purpose and continues to give us a sense of normality during these extraordinary times.

Best regards,

Jeff

Jeff Lyons, CEO

Media Lario Srl